

Dear Customer,

You and your business are very important to us and we are doing all we can to be a good partner with you.

I wanted to keep the communication line open and continue to assure you that DaySpring is doing everything possible to improve our in-stocks.

Latest update:

Global Supply Chain continues to be the hot topic:

- 1. Container availability is at the top.
  - a. Container Allocation
  - b. Lead Times backed up 4 weeks due to this issue.
- 2. Material Shortages are growing.
  - a. Paper Products
  - b. Metals
  - c. Plastics
- 3. Transportation Cost

We have key resources focused on sourcing DaySpring products and have made big strides in closing the gap in the last 30 days related to Cards, Publishing, and other gifts. We believe in the next 30 to 60 days our efforts around Seasonal Products for the fall will be key to filling your demand and having a more accurate shipping window on those items.

Thank you for your understanding and support during this time, here is a little encouragement today:

Joshua 1:9

"Have not I commanded thee? Be strong and of a good courage, be not afraid, neither be thou dismayed: for the Lord they God is with thee whithersoever thou goest"

I am praying again today that He will bring strength and joy to you and help you today and every day.

Thank you and God Bless,

Mark Griffith VP Retails Sales & Business Development

